<u>S/N 09/940,755</u> <u>PATENT</u>

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nikhil M. Deshpande Examiner: Dohm Chankong

Serial No.: 09/940,755 Group Art Unit: 2452
Filed: August 28, 2001 Docket No.: 884.493US1
Customer No.: 45457 Confirmation No.: 5778
Title: PERSONAL ASSISTANCE SERVICE WITH INSTANT MESSAGING

AMENDMENT & RESPONSE UNDER 37 C.F.R. § 1.111

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to the Office Action dated August 11, 2010, reconsideration of the above-identified Application is respectfully requested in view of the following.